

Psychological Services & COVID-19 Checklist

Preparing your staff & clients for in-person service delivery

Educate Staff & Clients

Provide clear procedures on schedules, wait-room use, & health practices.

Provide clear signage.

Share a pandemic preparedness plan.



Establish Consent

Provide consent forms for in person or telepsychology sessions.

Follow PPE Best Practices

Provide PPE for everyone's use.

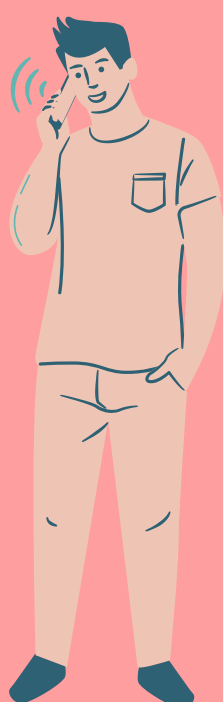
Prop open doors to avoid touching doorknobs.

Use a plastic shield between client & psychologist.



Know Your Insurance Coverage

Consult your liability insurance provider. Be aware of their considerations for resuming service delivery.



Adjust Client Appointments

Use telepsychology where possible.

Screen clients by phone.

Sanitize between appointments.

Allow clients to cancel or reschedule.



Establish Sanitizing Procedures

Regularly sanitize all touchable surfaces using approved cleaners.



Resources

[PAA: COVID-19 Updates](#)

[Government of Alberta: COVID-19 Info](#)

[AHS: Signage](#)

[CPA: BMS Considerations](#)

[APA: Informed Consent](#)

[APA: Resuming Practice](#)

[Government of Canada: Approved Cleaners](#)

